

## IP Office Power User

Stay connected and productive – anywhere

### Overview

The ultimate in communications accessibility, IP Office *Power User* enables executives and managers to be as productive as possible in virtually any circumstances. Whether in the office, down the hall, at home, or on the road, *Power User* lets key personnel always be responsive to customers and colleagues.

Armed with a laptop and any phone, *Power User* software (in conjunction with IP Office *Preferred Edition* and *Advanced Edition*), unifies communications to help ensure the most important staff are working at the highest levels of productivity and efficiency at all times.



### Capabilities

**One number access** – Provide customers and others with just one phone number – your office number – and have all calls ring simultaneously on any other phone (mobile, remote office, home), eliminating missed calls when out of the office or away from your desk.

**Control calls from any phone** – With just a laptop and Internet connection, any phone can become an office phone, with the full complement of features and capabilities delivered via an easy-to-use PC interface.

**Turn a laptop into a phone** – With *Power User*, a laptop, headset and Internet connection can reduce or eliminate calling fees and help people stay connected. Make and receive personal video calls to another Power User or Teleworker on the network.

**Email text-to-speech** – Receive important email messages without access to a laptop or smartphone by having them read over the phone with advanced text-to-speech capability.

**Unified messaging** – All messages – voicemail, email, faxes – appear in a single inbox on the PC for fast, efficient access to information. Synchronization keeps all mailboxes up-to-date. Access all messages via a web-browser.

**Message notification** – Automatically receive notification of new messages and access them via any phone, respond to messages and more.

**Host conference calls** – Set up conference calls “on the fly” or schedule them and IP Office automatically notifies participants. With 128-party conferencing built-in (with up to 64-parties per conference), IP Office enables cost-effective collaboration.

### Benefits

- **Non-stop productivity** – Stay connected, responsive and productive under just about any circumstances – sharing ideas, providing direction and delivering on commitments.
- **Increased responsiveness** – Being accessible and responsive to customers and colleagues is critical, and with Power User key executives are available anytime, anywhere.
- **Improved bottom line** – Faster decisions and better customer service often translate into greater revenue generation and a more attractive bottom line.
- **Reduced costs** – Built-in features (such as conferencing) help reduce ongoing costs while delivering powerful new capabilities that differentiate the small business.

# Specifications

<b>Format</b>	IP Office Software Download	
<b>System Requirements</b>	<ul style="list-style-type: none"> <li>• IP Office Preferred Edition or IP Office Advanced Edition</li> <li>• ISDN-PRI, T1, E1, or SIP trunks</li> <li>• Voice Compression Module (VCM) Channels when using IP wireless or IP Office Video Softphone</li> <li>• Microsoft Exchange when using Email Reading and Reply</li> </ul>	
<b>User Requirements</b>	<p><b>Mobile call control</b></p> <ul style="list-style-type: none"> <li>• Any fixed phone (e.g. home line) or any mobile device (Cell phone, PDA, etc.)</li> </ul> <p><b>Mobile Call Control with enhanced graphical user interface</b></p> <ul style="list-style-type: none"> <li>• Symbian Single Mode Version 4, Windows Mobile Version 5, or Windows Mobile Version 6</li> </ul> <p><b>In building roaming options</b></p> <ul style="list-style-type: none"> <li>• Avaya IP Wireless telephones</li> <li>• Avaya DECT R4</li> <li>• Avaya Cordless</li> </ul> <p><b>Telecommuter Mode (control calls from any phone)</b></p> <ul style="list-style-type: none"> <li>• Broadband Internet connection</li> <li>• Laptop</li> <li>• Any phone able to accept direct incoming call (mobile phone, home phone)</li> </ul> <p><b>IP Office Video Softphone</b></p> <ul style="list-style-type: none"> <li>• Broadband Internet connection</li> <li>• Laptop</li> <li>• Headset</li> </ul>	<p><b>Email Reading and Reply</b></p> <ul style="list-style-type: none"> <li>• IP Office Preferred Edition</li> <li>• Microsoft Exchange</li> </ul> <p><b>Voicemail synchronization with email Inbox and browser based access to voicemail</b></p> <p><b>PC Specifications:</b></p> <ul style="list-style-type: none"> <li>• Ethernet-attached PC</li> <li>• Works with any IMAP mail client (Outlook); Web access supported on Microsoft Windows Server 2003, Windows Server 2008, and Windows Server 2008 R2</li> <li>• Microsoft Internet Explorer version 7 and above, Mozilla Firefox version 3.5 and above, Apple Safari version 3.2 and above, Windows Safari version 3.2 and above</li> </ul> <p>For complete and latest PC and Server specifications, refer to latest Avaya IP Office Technical Bulletin and Technical Tip documents.</p>
<b>Feature Detail</b>	<ul style="list-style-type: none"> <li>• One number access</li> <li>• Receive phone calls on mobile device when someone calls IP Office desk phone</li> <li>• Transfer, Conference, Hold, Record Conversations</li> <li>• Make calls from mobile device through IP Office; called party receives CLI of IP Office (called party requires CLI from local service provider)</li> <li>• Email Reading and Reply using Text-To-Speech technology with Microsoft Exchange</li> <li>• Web browser access to voicemail messages without dialing into your voicemail box</li> <li>• Synchronization of voicemail messages – delete a voicemail message from your Inbox and it will simultaneously be deleted from your voicemail box and vice versa!</li> </ul> <p><b>With browser interface:</b></p> <ul style="list-style-type: none"> <li>• Work from anywhere with just an Internet connection and telephone</li> <li>• Inbound &amp; Outbound Call handling (Answer, Hold, Transfer, Drop)</li> <li>• Receive Caller ID &amp; Name Display (per service provider)</li> <li>• Conference Call control (Add, Drop, Record Conference, Mute, Un-mute)</li> <li>• Time on call displayed</li> <li>• Door opening control</li> </ul>	<ul style="list-style-type: none"> <li>• Queue Monitoring</li> <li>• Phone Preference Setting such as Profiles (Office, Mobile, Home), Do Not Disturb, Voicemail ring back, and Voicemail out calling</li> <li>• Personal, System, and External Directory</li> <li>• Speed dial and Presence management of users within and across the enterprise</li> <li>• Send Instant Messages (IM) to internal users</li> <li>• Separate Call History logs – All, Incoming, Outgoing, Missed, Messages</li> <li>• Voicemail message management</li> </ul> <p><b>With PC Client interface:</b></p> <ul style="list-style-type: none"> <li>• Work from anywhere with just an Internet connection</li> <li>• Inbound &amp; Outbound Call handling (Call, Hold, Transfer, End, Redial, Speakerphone, Mute)</li> <li>• Time on call displayed</li> <li>• Contact creation</li> <li>• Access IP Office Directory (System, Corporate, Personal)</li> <li>• 12 customizable feature key buttons</li> <li>• Call History log – All, Incoming, Outgoing, Missed</li> <li>• Integrated videoconferencing support</li> </ul>

## About Avaya

Avaya is a global leader in business communications systems. The company provides unified communications, contact centers, data solutions and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com](http://www.avaya.com).



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References to Avaya include the Nortel Enterprise business, which was acquired as of December 18, 2009.

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