



IP Telephony

Contact Centers

Mobility

Services

**FACT
SHEET**

4400 Series Digital Telephones

Overview

Avaya 4400 series digital telephones deliver high-quality, efficient voice communications with advanced digital interfaces and a range of programmable feature keys. (Note: the 4400D and 4424LD+ are not supported with IP Office.)

Capabilities

The 4400 series telephones deliver voice quality and all of the basic features that you need for efficient communications, including:

- Fixed feature keys: Speaker, Mute, Conference, Transfer, Redial, Hold, Volume Up/Down
- 8 menu/display navigation keys (4412 and 4424 only)
- Up to 24 programmable (DSS) feature keys with LED
- 2-line display
- Message waiting indicator
- 2-way handsfree speakerphone
- Hearing aid compatibility
- Optional wall mounting/desk stand
- DSS port to support up to 2 DSS4450 expansion units (4424 only, auxiliary power required)

Benefits

The 4400 series telephones allow you to take advantage of the latest communications capabilities, helping improve the efficiency and productivity of your organization and simplifying the flow of information.



Avaya Advantage

Avaya 4400 series digital telephones come equipped with two-way, hands-free speakerphones.

4400 Series Sets Compatible with IP Office*



	4406D	4412D	4424D	DSS4450
Format	Digital telephone	Digital telephone	Digital telephone	Expansion unit
System Requirements	Any IP Office platform	Any IP Office platform	Any IP Office platform ** Note: Maximum 16 supported on any single Digital Station 16 or 30 (V2).	Any IP Office platform; connects directly to 4424 phones • 2 per DSS port (auxiliary power) • 2 max per IP Office module
User Requirements	NA	NA	NA	4424D phone
Fixed Feature Keys	8	8	8	—
Programmable Feature Keys	6	24	24	60
Menu/Display Navigation Keys	No	8	8	—
Speakerphone (two way)	Yes	Yes	Yes	—
Display Size (lines x characters)	2 x 16	2 x 24	2 x 24	—
Expansion Unit Port (DSS port)	No	Yes Not used on IP Office	Yes	—

Feature Detail

Absent Text	Dial On Pickup (Hotline)	Meet Me Conference
Account Codes	Directory Access***	Message
Auto-Answer	Distinctive Ringing	Message Waiting Light
Automatic Call Distribution	Do Not Disturb	Monitor Calls
Busy Lamp Field	Exceptions	Multi Language
Bridged Appearance	Extension Password Change	Mute
Call Appearance	E911	Night Service
Call Bearing	Follow Me Here	Park
Call Coverage	Follow Me To	Queuing a Transferred Call to a Busy Extension
Call Forwarding	Forward on Busy	Record a Call
Call History	Forward on No Answer	Redial
Call Intrude	Forward on On Hook Dialing	Relay On-Off Pulse
Call Park	Forward to Specified Number	Ring Back When Free
Call Pickup	Forward Unconditional	Soft Key Labeling
Call Queue	Group In-Out	Speed Dialing
Call Steal	Group Paging-Make-Receive	Suspend Call Waiting
Call Timer	Hands-free Speech	Suspend-Resume
Call Transfer	Headset Capability	Time-Date
Call Waiting	Hold	Toggle Calls
Callback	Hot Desking	Voicemail Collect
Caller Display	Hot Transfer	Voicemail On-Off
Clear Call Waiting	Least Cost Routes	Voicemail Ringback On-Off
Conference Calls	Line Appearance	Volume Adjustment
Dial Ahead	Lock	
Dial Emergency	Login	

* 4400 series sets are only supported on Expansion Modules on the IP Office 500. The 4400 series sets are therefore supported only with IP Office 500 Professional Edition.

** Increased from 10 supported by DS (V1) Modules.

*** Not Available with 4406D